

How to receive your parcel via the DPD Service Predict

What is Predict from DPD?

Predict is a combination of shipping confirmation, shipment tracking and customer support from DPD. As soon as you have a package delivered by Begadi via DPD, you will receive a tracking mail with your Predict data! (see example right picture)

What does Predict do?

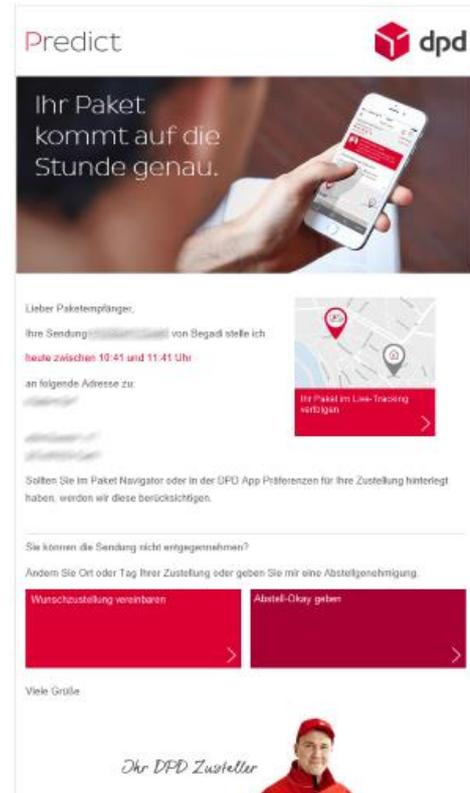
Via Predict you can track the package sent to you and see exactly when it arrives at your home!

And if I'm not at home?

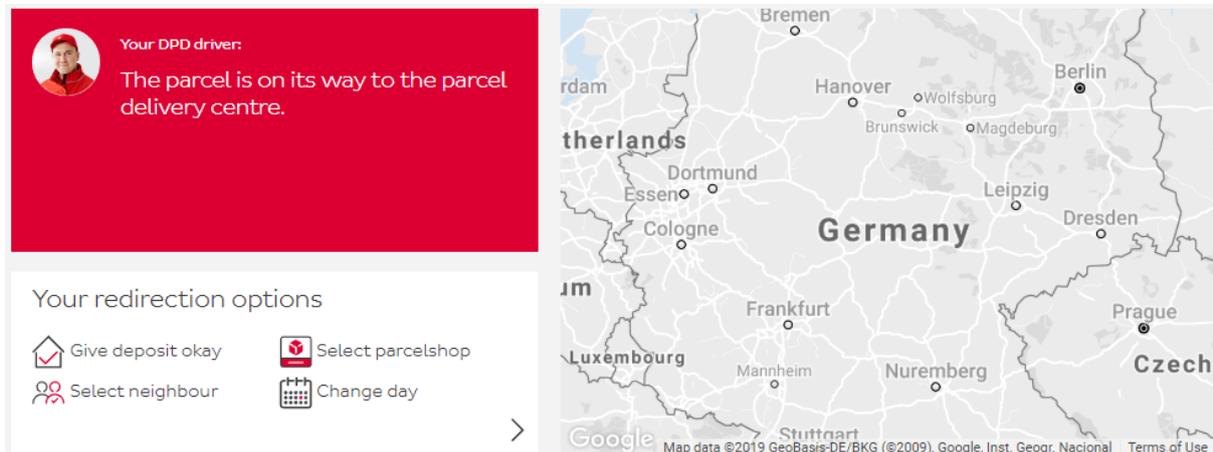
DPD will try to deliver twice, if you are away from home both times the parcel will be taken to the nearest DPD depot where you can pick it up for 7 days.

Alternatively, you can arrange a timed delivery or delivery to a neighbor, request delivery to a branch of your choice or give a deposit - okay for deploying the package at your site!

(Please note, right side image could not be provided in English)



How does the Deposit - Okay or the timed delivery work?



Via the Predict page you can access the online form of DPD. Here you have the free choice and see again, where your package is currently! You select the desired option and it will be communicated to DPD and the driver, so that you receive the package safely!

Attention: If your package is in the store, you can NOT serve any more via Predict!

Should something still be wrong, our support team is of course always at your side!